

Reading well: libraries, information and service users

Friday 21st March 2014

10:30 - 3:30

Royal College of Psychiatrists, London

A conference for mental health librarians and information professionals

- **❖** Books on Prescription Debbie Hicks, Reading Agency
- **❖** Recovery Colleges South London & Maudsley NHS Foundation Trust
- ❖ Setting up a Patients' Library St Andrew's Healthcare
- Providing Accessible Information MIND
- **❖** Unconference session pitch your idea about service user engagement

This event is free to PLCS members and £20.00 for non-members



Programme

10:30	Registration & Coffee	
11:00	Welcome	Hélène Gorring, PLCS Chair
11:10	Books on Prescription	Debbie Hicks, Director of Research, Reading Agency
12:00	Using education to support recovery	Mark Dalgarno, Recovery Lecturer and Practitioner, Kirsty Giles, Recovery College Manager, and Tony Holmes, Recovery Administrator South London & Maudsley NHS Trust
12:30	Setting up a modern library Service for psychiatric patients	Nic Newman, Head Librarian, David Abdy, Senior Library Assistant St Andrews Healthcare Medical and Patients' Libraries
1:00	Lunch	Sponsored by Emerald
	Tour of the new RCPsych building	
2:00	Providing accessible information	Sam Challis, Information Manager, MIND
2:20	Interactive sessions	An 'unconference' session around the theme of service user engagement. Themes will include book groups and dealing with patient enquiries. This is an opportunity for participants to pitch a topic
3:20	Feedback	F

Speakers

Debbie Hicks – Debbie has worked in the literature, reading and public library sector for many years. She is a founder member of The Reading Agency where she is employed as Director of Research, leading the development of a reading and health programme for the organisation. This includes working in partnership with the Society of Chief Librarians to develop a public library health offer framework and on the roll out of Reading Well, a new national Books on Prescription scheme for England.

Books on Prescription

Debbie will talk about the Books on Prescription scheme which the Reading Agency working with the Society of Chief Librarians and local libraries and health partners launched in June 2013.

Nic Newman - Head Librarian at St. Andrew's Healthcare, Northampton. Nic Newman has over 20 years' experience working in Medical Libraries. She started her career as an assistant at the Tavistock Library in London and went on to manage Anglia Polytechnic University's Nurse Education Library at Southend Hospital, Essex. In 1997 Nic specialised in Mental Health Services, and now manages the Medical and Patients' Library Services at St. Andrew's Healthcare, Northampton.

David Abdy – Senior Library Assistant at St. Andrew's Healthcare, Northampton. David Abdy worked for six years in bookselling before becoming a Library Assistant in 2010 at Berrywood Hospital in Northampton. He joined St. Andrew's Healthcare in 2012 as Senior Library Assistant, supervising the day-to-day running of the Medical and Patients' Libraries. David has been an active member of the PLCS management committee since 2011.

Setting up a Modern Library service for Psychiatric Patients

Nic will discuss the start-up of the successful modern library service for psychiatric patients at St. Andrew's Healthcare in Northampton. David will outline some of the developments that have taken place within the Patients' Libraries over the last couple of years.

Sam Challis is Information manager at Mind, where he has worked since 2010. He is responsible for the team producing Mind's extensive range of published information on mental health topics and providing research support and library services across national Mind. Prior to joining Mind, he worked across the public sector in a range of roles with a particular focus on policy development in psychosocial disorders and community engagement with government.

Providing Accessible Information

Sam will discuss how Mind uses specialist information and library resources to create its products and support its public facing staff. He will particularly focus on the challenges and opportunities created by the increasingly digitally-focused context of information provision and development.

Mark Dalgarno, Recovery Lecturer and Practitioner, Kirsty Giles, Recovery College Manager, and Tony Holmes, Recovery Administrator, South London & Maudsley NHS Trust

SLAM's recovery college uses a recovery based approach to provide a range of educational courses and resources to people with experience of mental illness, from service users to their family, friends and Trust staff.